WARD & OLIVO

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August 4, 2003

VLA TELEFACSIMILE (703) 308-6778

United States Patent and Trademark Office Washington, D.C. 20231

Re: Incorrect Charge to Ward & Olivo Deposit Account No. 23-0420

Dear Latrice Sims:

Before speaking with you a couple weeks ago, I had routinely sent all my refund requests to the USPTO researcher. I now realize that sending them to you is the more efficient way to accomplish the desired result. So from this point on, I plan to send all my requests to you. If this isn't acceptable or you feel that there is someone else whom I should make my contact person, please let me know. Thank you for being so helpful.

The letter below was sent on July 2, 2003 to the USPTO researcher and I still haven't received a response:

It has come to our attention that a charge dated 5/9/03 to our deposit account no. 23-0420 in the amount of \$110.00 for Application Serial No. 09/769,140 (our docket number 660-022) is incorrect. A copy of the May 2003 statement for the account is enclosed.

According to PTO records, this charge identifies fee code 1814 (i.e., the fee code for a statutory disclaimer). However, our records indicate that our check no. 13847 was sent for payment of this fee on 4/22/03 along with the corresponding fee transmittal form. I have enclosed a copy of both our check and the fee transmittal sheet. Also, our records indicate that this check has been cashed. Furthermore, as indicated by the enclosed fee transmittal, authorization was not given to charge any additional fees during the pendency of this application. Please credit our deposit account in the amount of \$110.00.

WARD & OLIVO

If you have any questions, please feel free to contact me at any time.

Best regards.

Very truly yours,

Robyn Inderwies

Administrative Assistant

Enclosures

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Under the Paperwork Reduction Act of 1995, no paragns are requi	red to 1	espond	U.S. F to a col	Patent au	nd Tra	pproved for use through demark Office; U.S. DEP mation unless it displays	04/30/2003, C	COMMERCE	
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: Effective 01/01/2003. Patent fees are subject to annual revision.		First Named Inventor			tor	Spencer A. Rathus			
Applicant claims small entity status. See 37 CFR 1.27		Examiner Name				Le, Uyen Chau N.			
		Art Unit				2876			
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be included on this form. Provide credit card information and authorization on PTO-2038.

on included on this form. Provide credit card information and authorization on P10-2038.

It is clickly to information is required by 37 CFR 1.17 and 1.27. The information is required to obtain or makin a benefit by the public which is to file (end by the DESTE to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, sett the grathering, properties, and submitting the completed application form to the USPTO. Time will vary depending upon the Individual case. Any comments of time you require to complete this form and/or suggestions for roducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Individual case. Any comment of the Chief Information Officer, U.S. Patent and Chief. U.S. Dopartment of Commerce, Washington, DC 20231. OO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO:missioner for Patente, Washington, DC 20231.

If you need assistance in completing the form, call 1-900-PTO-9195 (1-800-786-9199) and select option 2.

WARD & OLIVO





Deposit Account Statement

Requested Statement Month:

Deposit Account Number:

Name:

Attention:

Address:

City:

State:

Zip:

May 2003

230420

WARD & OLIVO

JUDY HERMAN 382 SPRINGFIELD AVENUE

SUMMIT

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	DATE	SEC	POSTING REF TXT	ATTORNEY DOCKET NBR	FEE CODE	АМТ	BAL
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	05/30	173	SERVICE CHARGE		9202	\$25.00	\$131.00
			START BALANCE	SUM OF CHARGES	SUM OF REPLENISH	END BALANCE	
			\$1,375.00	\$1,244.00	\$.00	\$131.00	

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